

TÜRKİYE TOOK ALL MEASURES

SOLVING EVERY PROBLEM WITHOUT IGNORING ANY



SAFE TOURISM CERTIFICATION PROGRAM

PASSENGERS' HEALTH & SAFETY



Our passengers will be greeted at airports by authorized personnel wearing protective gears including masks, gloves, face visors and goggles.



Passengers without face masks will not be allowed inside the airport building and free face masks will be available for those who do not have any.



For screening elevated body temperatures, all our passengers will go through thermal screening.



To minimize contact for our passengers, there will be sensor gates, electronic check-in, special measures taken at baggage area and plexiglass barriers at points of contact.



At the waiting areas, the number of chairs will be reduced; the distance between chairs will be rearranged so to adhere to safe social distancing guidelines; the elevators will work at 30% capacity and security at security check points will be conducted contactless.



When necessary, sanitizing mats and cabins will be available for use.



In the case where a passenger displays any symptoms, healthcare personnel with required medical equipment will be available on site and the passenger will be tested for COVID-19. Quarantine rooms complying with all international standards and fully-equipped transfer vehicles for dispatch to the nearest healthcare facility will be ready.

PRECAUTIONS AND MEASURES TAKEN AT TOURISTIC FACILITIES



Our guests will have access to facilities after they go through (temperature) screening.



Our guests will be thoroughly informed about preventative measures taken at the facility at their entrance to the facilities and during their stay.



All areas within the facility will be disinfected regularly. The ventilation systems will also be checked regularly. Disinfectants and hand sanitizers will be placed throughout the facility for our guests' use.



Social distancing rules will be applied in all common areas including swimming pools, meeting rooms, animation & recreational areas, and foyers. The facility will be regularly disinfected. The facility will strictly adhere to reduced occupancy and guest capacity guidelines.



Inside the guest rooms, disposable sanitary equipment will be available. All equipment will be disinfected after the guests check-out.



In the kitchens, all produce and other ingredients will be sorted. Placements will be made according to the product classification application in the facility kitchens.



There will be glass separators between the foods and the guests at the open buffets. The waitstaff will be serving the food requested by the guests as part of preventative measures.



In the kitchens, only equipment that can be disinfected will be used. Disposable and packaged cutlery and seasonings will be available for guests at their tables.

EMPLOYEES' HEALTH AND SAFETY



All staff will go through pre-shift screening for symptoms before they enter the airport facilities. Thermal cameras and digital thermometers will be used for screening. There will also be regular screenings during the shifts.



Our staff will receive regular hygiene and sanitation trainings and psychological support. During this period, all necessary hygiene, sanitation and medical equipment will be procured.



Management will be responsible from all business processes that affect personnel's workplace safety including shift planning, meeting organization, and regular health screenings.



Restrooms for the personnel and the passengers displaying symptoms will be separate.

PRECAUTIONS AND MEASURES TAKEN AT TRANSPORTATION VEHICLES



All personnel who work at transportation vehicles will go through regular trainings. All transportation vehicles will be regularly sterilized and disinfected; all active personnel will have immunity documents; the seating plan will be arranged as to maintain safe social distancing.



Personnel will check passengers' temperatures before departure. All passengers will wear face masks during the trip.



Inside the vehicle there will be a sterilized area, a buffer area, passenger seating area and a quarantine area.



One seat will be left empty between each passenger.